



TECHNICAL BULLETIN

S501-37v2

05/2004

Subject
Intermittently Being Locked Out of the Vehicle After Closing a Front Door

Model: S-TYPE

Year: 2001 Onwards

VIN M23023 Onwards

Section: 501-14

Handles, Locks, Latches and Entry Systems

Summary

This Technical Bulletin has been issued to address customer concerns of intermittently being locked out of the vehicle after closing a front door.

This version 2 of the Technical Bulletin has been issued due to the addition of an SRO and a change from JTIS to GTR and is a replacement for Technical Bulletin S501-37. Please destroy all copies of S501-37 and replace it with this Technical Bulletin S501-37v2.

Action

It has become apparent that there is a possibility of the customer being locked out of the vehicle after closing a front door, caused by the interior handle springing back and activating the central locking. Should a customer express concern, a new damper is to be installed to both front interior door handles. Follow the workshop procedure outlined below.

Workshop Procedure

- 1 Remove left hand front door trim panel (see Global Technical Reference GTR Workshop Manual, section: 501-05).
- 2 Install and fully seat the new damper into the interior door handle housing, ensure damper is located with a definite click (see Fig. 1).

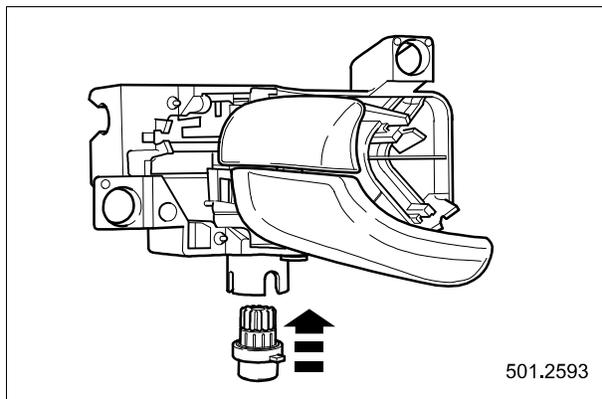


Fig. 1

- 3 Install left hand front door trim panel (see Global Technical Reference GTR Workshop Manual, section: 501-05).
- 4 Carry out steps 1 to 3 for the right hand side.

Parts Information

The following parts must be ordered via Jaguar Cars Parts Operations (or through NSC/Importer).

Description	Part Number	Quantity
Interior door handle damper	XR8 49116	2

Warranty Information

Description	VIN	SRO	Labor Time Allowance	Causal Part
Install new interior door handle dampers	M23023 to M44997	76 94 37	0.5 Hours	XR8 49116
Install new interior door handle dampers	M44998 to R99999	76 94 37	0.3 Hours	XR8 49116